

CONSUMER GRIEVANCES OF REDRESSAL FORUM OF NORTHERN POWER DISTRIBUTION COMPANY OF A.P. LIMITED WARANGAL.

Details of the Complaiance with the Orders Issued by the CGRF In Favour of the Consumers For the Quarter Ending March - 2010.

Sl. No.	CGRF Order No & Date	Name & Address of the Complainant	Issue	Verdict of CGRF	Complaiance State	Reasons of delay in complaiance if any.
1	301/15.02.11	Sri. K. Ravinder Reddy S/o. K. Dharama Reddy R/o. Mutharam-Village, Palakurthy-Mandal, Warangal-Dist. S.C. No. 14116-00319 & 298, Cat-V Other L.T. Categories	Conversion of agricultural service connection from non free to free service connection.	Based on the reports submitted by the respondents the orders were issued stating that complainant has to pay the arrears as arrived by the respondents pertaining to the period of prior to conversion of these two number services from non free to free agricultural services.	Favour of the Consumer	With in the time prescribed the case was decided.
2	302/15.02.11	Sri. K. Surender Reddy S/o. K. Dharama Reddy R/o. Mutharam-Village, Palakurthy-Mandal, Warangal-Dist. S.C. No. 14116-0046 & 149, Cat-V Other L.T. Categories	Conversion of agricultural service connection from non free to free service connection.	Based on the reports submitted by the respondents the orders were issued stating that complainant has to pay the arrears as arrived by the respondents pertaining to the period of prior to conversion of these two number services from non free to free agricultural services.	Favour of the Consumer	With in the time prescribed the case was decided.
3	303/08.03.11	Sri. E. Gunda Veerabhadraiah H. No. 8-3-73, Old Beet Bazar, Warangal-Dist. S.C. No. 3746, Cat-V	Removal of unauthorized service connection.	The respondents are directed to dismantle the service connection duly removing the meter if any available pertaining to the S.C. No. 3746 in the present house premises where Sri. Adepu Laxmi Narayana is living on rent basis in the house of Sri. G. Veerabhadraiah, H. No. 8-3-73, duly implementing the departmental rules in vogue.	Favour of the Consumer	With in the time prescribed the case was decided.
4	305/14.03.11	Sri. K. Rajeshwar Rao (President) M/s. S.S. 4. Transform Committee, Chityala-Village, Jookal-Mandal Warangal-Dist. General	Sanction of additional transformer for 100 H.P. to solve the current problems of farmers.	The respondents are directed to redress the grievance of the complainant in connection with providing additional DTRs and avoid over load on exististing SS4 DTR as per the estimates prepared by them soon after sanction of it by the sanctioning authority duly collecting necessary amounts from the consumers those who are utilizing the power supply unauthorizedly on exististing transformer.	Favour of the Consumer	With in the time prescribed the case was decided.
5	306/08.03.11	Sri. S. Mahender Reddy Hon'ble President H. No. 2-4-1247/4149, T.V. Tower Colony, Hanamkonda, Warangal-Dist. General	Shifting of damaged two number poles and	The respondents are directed to redress the grievance of the complainant soon after the sanction of estimation prepares by them to take up the work at T.V. Tower Colony. Further they are directed to submit the compliance report on completion of work at the premises to the Forum without fail.	Favour of the Consumer	With in the time prescribed the case was decided.