

BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
OF NORTHERN POWER DISTRIBUTION COMPANY OF A.P.
LIMITED: WARANGAL.

29th Day of July, 2010.

Present : Sri. S. Surender : Chairman
Sri. K. Ramesh : Member (Legal)

C.G. No. 278/2010 of Warangal Circle

Between

Sri. Prahalad & Others
Santhinagar, 6th Street
Postal Colony (Spencer Lane)
Subedari, Hanamkonda,
Warangal – Dist.

Complainant

AND

1. Assistant Engineer/Distribution/Subedari.
2. Assistant Divisional Engineer/Distribution/Hanamkonda.
3. Divisional Engineer/Operation/Warangal.

Respondents

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Sri. Prahalad & Others, R/o. Santhinagar, 6th Street, Postal Colony (Spencer Lane), Subedari, Hanamkonda, Warangal-Dist., hereinafter called as the complainant in their complaint, received and registered on 26-06-10, under Clause 5(7) of APERC Regulation 1 of 2004 read with Section 42(5) of Electricity Act 2003, stated the following :-

- i. the complainant Sri. Prahalad & Others have submitted that they are the Residents of Shanthi Nagar, 6th Street, Postal Colony, Hanamkonda (Spencer Lane) Waranagal-Dist.

Contd.2

- ii. in their complaint they have stated that, the power supply interruption is occurring to their area frequently though they are paying C.C. bills regularly. So many times in the night times they have repaired the problem with the departmental staff by calling them over phone. But within two to three hours even after repaired by the Staff the same problem is occurring again and again and facing such problem years together.
- iii. due to this problem they are facing much difficulty especially in the night hours and not getting them proper sleep.
- iv. in the earlier instant the Line Inspector and Assistant Engineer have inspected the premises and assured them to erect the improvement transformer by which this problem could be solved. But the problem has not solved till-to-date.
- v. finally they have requested the Forum to arrange to sanction the new transformer and provide the electricity supply for 24 hours.

2. As a sequel to the above complaint, Assistant Engineer/Distribution/Subedari, Assistant Divisional Engineer/Distribution/Hanamkonda and Divisional Engineer/Operation/Warangal, were directed to file their written submissions vide notice dated. 26.06.2010.

The Assistant Divisional Engineer/Distribution/Hanamkonda, in his filings received on 17-07-2010, stated the following :-

- i. the 250 KVA DTR named as Gampa Peddanna DTR (Structure Code No. 21220075090) fed to above consumers and totally 239 numbers services existing in the DTR and having lengthy LT lines previously in summer season taken the tong tester readings peak load hours, the load as above DTR is 302 A, 341 A, and 336 A respectively in R, Y, B Phases. Due to overload the LT fuses are blownd frequently during peak load hours in summer season, frequent interruptions are occurring to the above consumers.
- ii. hence the above DTR included in the overload list Serial Number 18 with the 103% of overloading. Estimate prepared and submitted to the Divisional Engineer/Operation/Warangal on 05.07.10, we are more concentrate to erect the IMP DTR on stipulated time to avoid future interruptions to the consumers in future.

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3. Analysis of the Case :-

As per the notice served by this Forum to the respondents they have inspected the premises and prepared a report stating that, the 250 KVA DTR named as Gampa Peddanna DTR (Structure Code No. 21220075090) was included in the overload list Serial Number 18 with the 103% of over loading. Accordingly, they have prepared an estimation to erect the improvement DTR and submitted to the Divisional Engineer/Operation/Warangal on 05.07.10.

4. ORDER :-

The respondents are directed to erect the improvement DTR to the premises of the complainant to prevent the overload on the present existing DTR soon after receipt of sanction order from the Divisional Engineer/Operation/Warangal. They are also directed to submit a compliance report to this Forum on completion of the work in this regard within 30 days from the date of receipt of this order.

Signed on 29th day of July, 2010.

**K. RAMESH
MEMBER (LEGAL)**

**S. SURENDER
CHAIRMAN**

Endt. No./CM/C.G.R.F/NPDCL/C.G. No. 278/2010-1 Dt. 29.07.2010.

Copy to :

The Superintending Engineer/Operation/NPDCL/Warangal.

The General Manager (IT)/Corporate Office/NPDCL/Warangal.

(He is requested to place the order in the Company's Website).

Sri. Dr. A. Sudharshan Reddy, President, Centre for Environmental Studies,
H. No. 2-2-421, Kishanpura, Hanamkonda, Warangal-Dist.

The Stock file.

//FORWARDED BY ORDER //

**Member (Legal)
Consumer Grievances Redressal Forum.**

