

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
OF NORTHERN POWER DISTRIBUTION COMPANY OF A.P.
LIMITED: WARANGAL.**

08th Day of March, 2011.

Present : Sri. T. Sadarlal : Chairperson
Sri. G. Raveendranath : Member (Accounts)
Sri. K. Ramesh : Member (Legal)
Sri. A. Sudharshan Reddy : Co-Opted (Member)

C.G. No. 306/2011 of Warangal Circle

Between

Sri. S. Mahender Reddy
Hon'ble President
H. No. 2-4-1247/4149,
T.V. Tower Colony,
Hanamkonda,
Warangal-Dist.

Complainant

AND

1. Assistant Engineer/Distribution/Gopalapuram.
2. Assistant Divisional Engineer/Distribution/Town/Hanamkonda.
3. Divisional Engineer/Operation/Warangal.

Respondents

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Sri. S. Mahender Reddy, Honble President, H. No. 2-4-1247/4149, T.V. Tower Colony, Hanamkonda, Warangal-Dist., hereinafter called as the complainant in his complaint dated. 01-02-11 received and registered on 01.02.11, under Clause 5(7) of APERC Regulation 1 of 2004 read with Section 42(5) of Electricity Act 2003, stated the following :-

- I. The Resident of T.V. Tower Colony would like to bring notice to the Forum for necessary action as follows :-
 - a. Sanction 10 middle poles to maintain short distance between the poles wherever necessary in the T.V. Tower Colony.
 - b. Shifting of two pole line of 11 KV from 100 feet road to 40 feet road leads Dooradarshana Kendram. First pole in the compound wall of the SPR School and second pole on the middle of the internal 33 feet road from 40 feet road. One additional pole is also needed to reduce the distance between poles.

Contd.2

2. As a sequel to the above complaint, the Assistant Engineer/ Distribution / Gopalapuram, Assistant Divisional Engineer/Distribution/Town/Hanamkonda and Divisional Engineer/Operation/Warangal, were directed to file their written submissions vide notice dated. 04.02.2011.

- I. The respondents i.e., Assistant Engineer/Distribution/Gopalapuram and Assistant Divisional Engineer/Distribution/Hanamkonda have submitted vide letter dated. 17.02.11, stating that on 15.02.11, they have inspected the location at T.V. Tower Colony and found the following observations.
 - a. There are two leaning poles, one damaged pole at T.V. Tower Colony which is to be rectified and require one Eight Meter PSCC Pole for line to line clearance.
 - b. From 100 feet road to 40 feet road which leads to Dooradarshan Kendram at that location there are 2 Nos. 9.1 Meter PSCC Poles to be shifted which is on road and require one number 9.1 PSC Pole for line clearance.
- II. For requirement of above material a proposal of an estimate is prepared. The work will be executed as soon as the estimate is sanctioned.

3. **Analysis of the Case :-**

The contention of the complainant is that due to long distance between the poles at their area i.e., T.V. Tower Colony during the rainy season the poles are becoming damage due to which the people living at that area not coming out of the house during rainy season due to the fear of electric shock with water flow in front of their houses. The two number poles line of 11 KV from 100 feet road to 40 feet road leads to Dooradarshan Kendram may also be shifted and requested the Forum for sanction of additional poles and shifting of damaged poles.

After issuing the notice to the respondents, they have inspected the premises of T.V. Tower Colony, based on which a report was submitted by them stating that an estimation was prepared on the requirement of material to redress the grievance of the complainant. The work will be executed as soon as the estimate is sanctioned.

Contd.3

4. **ORDER :-**

The respondents are directed to redress the grievance of the complainant soon after the sanction of estimation prepared by them to take up the work at T.V. Tower Colony. Further they are directed to submit the compliance report on completion of work at the premises to the Forum without fail.

5. If the complainant is aggrieved by the order of the forum he may represent to Viduyut Ombudsman, APERC, Singareni Bhavan, IVth Floor, Red Hills, Hyderabad-500 004, within (30) days of receipt of this order as specified in clause (9) of Regulation 1 of 2004 of A.P. Electricity Regulatory Commission of A.P.

Signed on 08th day of March, 2011.

Sd/-	Sd/-	Sd/-	Sd/-
K. RAMESH	G. RAVEENDRANATH	A. SUDHARSHAN REDDY	T. SADARLAL
MEMBER (LEGAL)	MEMBER (ACCOUNTS)	CO - OPTED (MEMBER)	CHAIRMAN

Endt. No./C.P./C.G.R.F/NPDCL/WGL/C.G. No. 306/2011-1 Dt. 08.03.2011.

Copy to :-

The Superintending Engineer/Operation/Warangal.
The General Manager (IT)/Corporate Office/NPDCL/Warangal.
(He is requested to place the order in the Company's Website).
Sri. Dr. A. Sudharshan Reddy, President, Centre for Environmental Studies,
H. No. 2-2-421, Kishanpura, Hanamkonda, Warangal-Dist.
The Stock file.

//FORWARDED BY ORDER //

**Member (Legal)
Consumer Grievances Redressal Forum.**