

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
OF NORTHERN POWER DISTRIBUTION COMPANY OF A.P.
LIMITED: WARANGAL.**

06th Day of November, 2010.

Present : Sri. T. Sadarlal : Chairperson
Sri. M. Venkata Narayana : Member (Accounts)
Sri. K. Ramesh : Member (Legal)
Sri. A. Sudharshan Reddy : Co – Opted (Member)

C.G. No. 287/2010 of Nizamabad Circle

Between:

Sri. Sepathi Bala Krishna
S/o. S. Mothiram
H. No. 1-1-1/26/3&4,
Maha Laxmi Nagar Colony,
Armoor-Village & Mandal,
Nizamabad-Dist.

Complainant

AND

1. Assistant Engineer/Operation/Armoor.
2. Assistant Divisional Engineer/Operation/Armoor.
3. Divisional Engineer/Operation/Armoor.
4. Superintending Engineer/Operation/Nizamabad.

Respondents

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Sri. Sepathi Bala Krishna, S/o. Mothiram, H. No. 1-1-1/26/3&4, Maha Laxmi Nagar Colony, Armoor-Village & Mandal, Nizamabad-Dist. hereinafter called as the complainant in his complaint dated. – NIL- received and registered on 28-09-10, under Clause 5(7) of APERC Regulation 1 of 2004 read with Section 42(5) of Electricity Act 2003, stated the following :-

- i. he has applied for connection to his house located at Maha Laxmi Nagar Colony, Armoor on 12.12.2006. The concerned Assistant Engineer Sri. Kiran Kumar was examined the location and demanded Rs. 5000/- for connection and the same was paid by him.

Contd.2

- ii. after receiving the amount the Assistant Engineer has given temporary connection from the adjacent pole at the back side of his house which is a long length.
- iii. the Assistant Engineer had instructed to deposited Rs. 9,230/- towards the cost of three poles erecting and it's wiring charges. He had deposited the same vide Northern Power Distribution Company of A.P. Limited Bill No. 24968/Dt. 27.12.06 for Rs. 6,920/- and Northern Power Distribution Company of A.P. Limited Bill No. 24968/Dt. 28.12.06 for Rs. 2,310 /-. Due to the long length, the connection was disturbed many times and off the power supply due to natural wind and during rains. There by he had been contacted to the Lineman for reconnecting the wire and getting power supply.
- iv. he had been approached to concerned Assistant Engineer and Assistant Divisional Engineer many times for getting permanent connection by erecting poles and it's connecting wire, but there was no response from the departmental employees.
- v. accordingly, he was paid an amount of Rs. 1200/- for erection of two poles.
- vi. again the Assistant Engineer said that the cost of wire if to be paid by him only even though he had paid an amount of Rs. 9230/- towards cost of three poles and it's wiring charges.
- vii. he had requested the Chairman and Managing Director to kindly do justice for him to get permanent connection to avoid the difficulties faced by him during last four years due to temporary connection due to recent rains and during which the wind disturbing the connection frequently.

2. As a sequel to the above complaint, Assistant Engineer/Operation/Armoor, Assistant Divisional Engineer/Operation/Armoor, Divisional Engineer/Operation/Armoor and Superintending Engineer/Operation/Nizamabad were directed to file their written submissions vide notice dated. 29.09.2010.

The Assistant Divisional Engineer/Operation/Armoor, in his filings received on 20-10-2010, stated the following :-

- i. he had assumed charge as Assistant Divisional Engineer/ Operation / Armoor on 06/2010.

- ii. after joining as Assistant Divisional Engineer/Operation/Armoor, he had put much efforts to improve collections and other pending works. In the process the above issue has been come to his notice.
- iii. further it is submitted that in the mean time the consumer has also approached him and requested to settle the matter.
- iv. immediately, he had put efforts and arranged the three poles and matching material and accordingly three poles erected and power supply provided to the consumer. The consumer also given application stating that the work has been completed and withdrawn his complaint. In view of the above, it is requested that the matter may please be closed.

The Assistant Engineer/Operation/Armoor, Divisional Engineer/Operation / Armoor and Superintending Engineer/Operation/Nizamabad have not filed their written submissions till to date.

1. as the Forum has opinioned to enquire into the complaint of demanded amount, a copy of the complaint was communicated to the Chief General Manager (HRD)/NPDCL/Warangal for taking disciplinary action against the Assistant Engineer/Operation/Armoor.
2. where as the complainant paid an amount of Rs. 10585/-, dated. 27.12.06, for house hold service connection for erection of poles. It has been taken near about four years of time for erection of poles.

The complainant has given representation with drawing his complaint dated. 22.09.2010 addressed to Chairman & Managing Director/NPDCL/Warangal with a copy marked to the Forum stating as follows :-

- i. he has further submitted that the erection work of three poles and power supply connection was completed on 11.09.10.
- ii. in view of the above he submitted that since work completed, he himself with drawing his complaint.

3. **ORDER :-**

In view of the withdrawal of the complaint by Sri. Sepathi Bala Krishna the complainant, the complaint is dismissed as withdrawn, without going into the merits of the complaint.

Signed on 06th day of November, 2010.

Sd/-	Sd/-	Sd/-	Sd/-
K. RAMESH	M. VENKATANARAYANA	A. SUDHARSHAN REDDY	T. SADARLAL
MEMBER (LEGAL)	MEMBER (ACCOUNTS)	CO-OPTED (MEMBER)	CHAIRPERSON

Endt. No./C.P./C.G.R.F/NPDCL/WGL/C.G. No. 287/2010-1 Dt. 06.11.2010.

Copy to :

The General Manager (IT)/Corporate Office/NPDCL/Warangal.

(He is requested to place the order in the Company's Website).

The Chief General Manager (HRD)/Corporate Office/NPDCL/Warangal.

Sri. Dr. A. Sudharshan Reddy, President, Centre for Environmental Studies,

H. No. 2-2-421, Kishanpura, Hanamkonda, Warangal-Dist.

The Stock file.

//FORWARDED BY ORDER //

**Member (Legal)
Consumer Grievances Redressal Forum.**